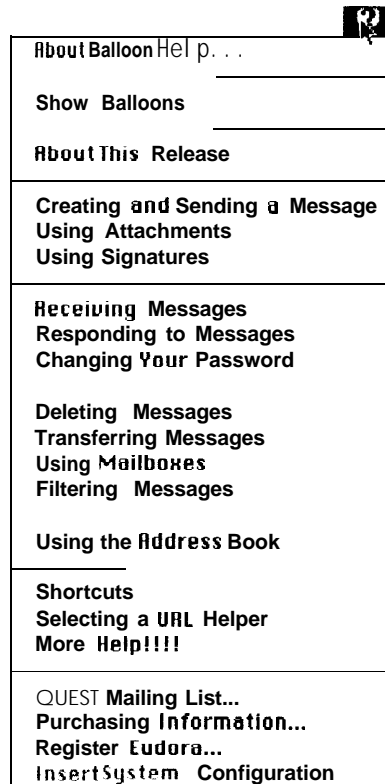# Getting Help

Online Help

Eudora has an On-line Help feature that provides quick-reference instructions for accomplishing many of Eudora's operations. To display an On-line Help window, select the topic you want from the Macintosh Help menu.
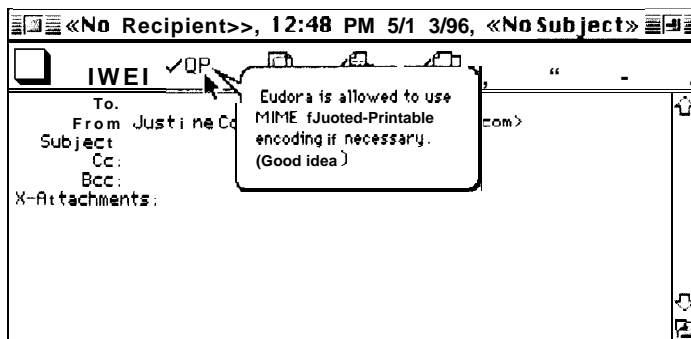
```
About Balloon Help. . .

Show Balloons

About This Release

Creating and Sending a Message
Using Attachments
Using Signatures

Receiving Messages
Responding to Messages
Changing Your Password

Deleting Messages
Transferring Messages
Using Mailboxes
Filtering Messages

Using the Address Book

Shortcuts
Selecting a URL Helper
More Help!!!!

QUEST Mailing List...
Purchasing Information...
Register Eudora...
Insert System Configuration
```

Eudora Help menu

Eudora also has extensive Balloon Help. To turn Balloon Help on, select Show Balloons from the Macintosh Help menu. Move the mouse pointer to a Eudora menu selection or item on the screen to display a brief description of that item.

YOU can use Balloon Help even when a dialog is displayed. To turn Balloon Help off, select Hide Balloons.

Note: If you have an extended keyboard with a [help] key, it can be used to turn Balloon Help on and off.

Balloon Help

Technical Support

If, after reviewing all of the available materials, you are still in need of assistance, contact your e-mail administrator (your Internet service provider or your company's Eudora support coordinator) or the Eudora Technical Support group. If you are eligible for technical support, contact information is provided in the More Help! On-line Help topic, and on the inside cover of this manual.

You must register your copy of Eudora Pro to receive technical support. See the section "Registering Your Copy of Eudora" for details.